

List of all fees for Reloadable Prepaid Access Card

All Fees	Amount	Details
Get Started		
Card Purchase	\$2.50	
Monthly usage		
Monthly Maintenance Fee	\$0.00	
Add Money		
Direct Deposit	\$0.00	Payroll / Tax Refunds / Government Benefits
Load From Financial Institution Location	\$3.50	This is our fee per transaction. Third party fees may apply.
Cash Reload Fee	\$4.95	Up to \$4.95 in third party fees. See cardholder materials for additional information.
Spend Money		
Signature or PIN Point-of-Sale Transactions	\$0.00	
Money Move – Card-to-Card	\$1.25	This is a per transfer fee.
Money Move – Card-to-Financial Institution	\$2.25	This is a per transfer fee.
Bill Payment – Paper Check or Electronic	\$2.00	This is a per payment fee.
Get Cash		
ATM Withdrawal	\$2.50	This is our fee. You may be charged a fee by the ATM operator, even if you do not complete a transaction.
Cash Back from Point-of-Sale Transactions	\$0.00	
Cash Withdrawal from a Financial Institution	\$3.50	This is a per transaction fee.
Information		
ATM Balance Inquiry	\$1.50	This is our fee. You may be charged a fee by the ATM operator.
Live or IVR Customer Service Support	\$0.00	No fee for calling our customer service.
Web Account Access	\$0.00	
Email & SMS Alerts	\$0.00	Fees from your mobile or data carrier may apply.
Paper Statement	\$3.50	Per month requested. Account history is available for free online.
Using Your Card Outside the U.S.		
ATM Withdrawal – International	\$4.50	This is our fee. You may be charged a fee by the ATM operator.
ATM Balance Inquiry – International	\$2.50	This is our fee. You may be charged a fee by the ATM operator.
ATM Decline – International	\$2.50	This is our fee. You may be charged a fee by the ATM operator.
Other		
Inactivity Fee	\$5.00	Cards with a balance will be assessed a monthly fee after 12 months of no activity.
ATM Decline	\$1.50	This is our fee. You may be charged a fee by the ATM operator.
Secondary Card Order	\$6.95	
Card Replacement (Regular or Express Shipping)	\$6.95 to \$31.95	

Register your card for FDIC insurance eligibility and other protections. Your funds will be held at or transferred to Woodlands National Bank, an FDIC-insured institution. Once there, your funds are insured up to \$250,000 by the FDIC in the event Woodlands National Bank fails, if specific deposit insurance requirements are met and your card is registered. See fdic.gov/deposit/deposits/prepaid.html for details.

No overdraft/credit feature.

Contact Woodlands National Bank by calling 1-800-416-6373, by mail at TransCard Customer Service, P.O. Box 1069, Chattanooga, TN 37401, or visit www.paynover.com.

For general information about prepaid accounts, visit cfpb.gov/prepaid.

If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit cfpb.gov/complaint.